

App Registration & User Guide

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Install the ePower EV Charging App





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Create user account



Add Payment Method



Using the Mobile App









Ordering RFiD Charging Key Fob (optional)



Charging may be started using either the ePower app or an ePower RFiD card.

Steps below are for charging using your RFiD. To use the mobile app, simply follow the same steps but instead of using the RFiD in steps 3 and 4, use the app as described previously.

Starting the charge.

1. Plug the lead into your car





2. Plug the lead into the charger

3. Swipe your RFiD card on the reader.





Stopping the charge.

4. Swipe your RFiD card on the reader (make sure to use the same card that was used to start the session)



5. Wait for a couple of seconds for the charger to unlock the cable (you will hear a clicking sound)



6. Remove the cable from your car

If you have trouble with this step – press the unlock button on your car keys to unlock the cable from the car – be quick, it will lock again in a couple of seconds!

7. Remove the lead from the charger





support@epower.ie

Ireland 1800 99 88 77 UK 0121 368 0746

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