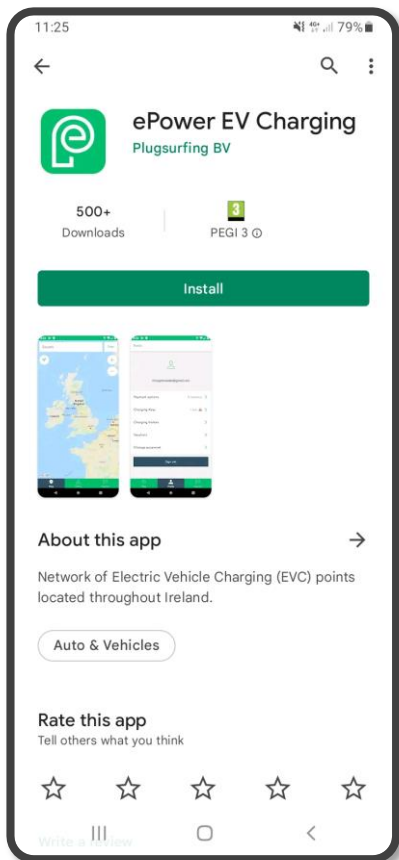


# ePower<sup>ie</sup>

## App Registration & User Guide



### Install the ePower EV Charging App



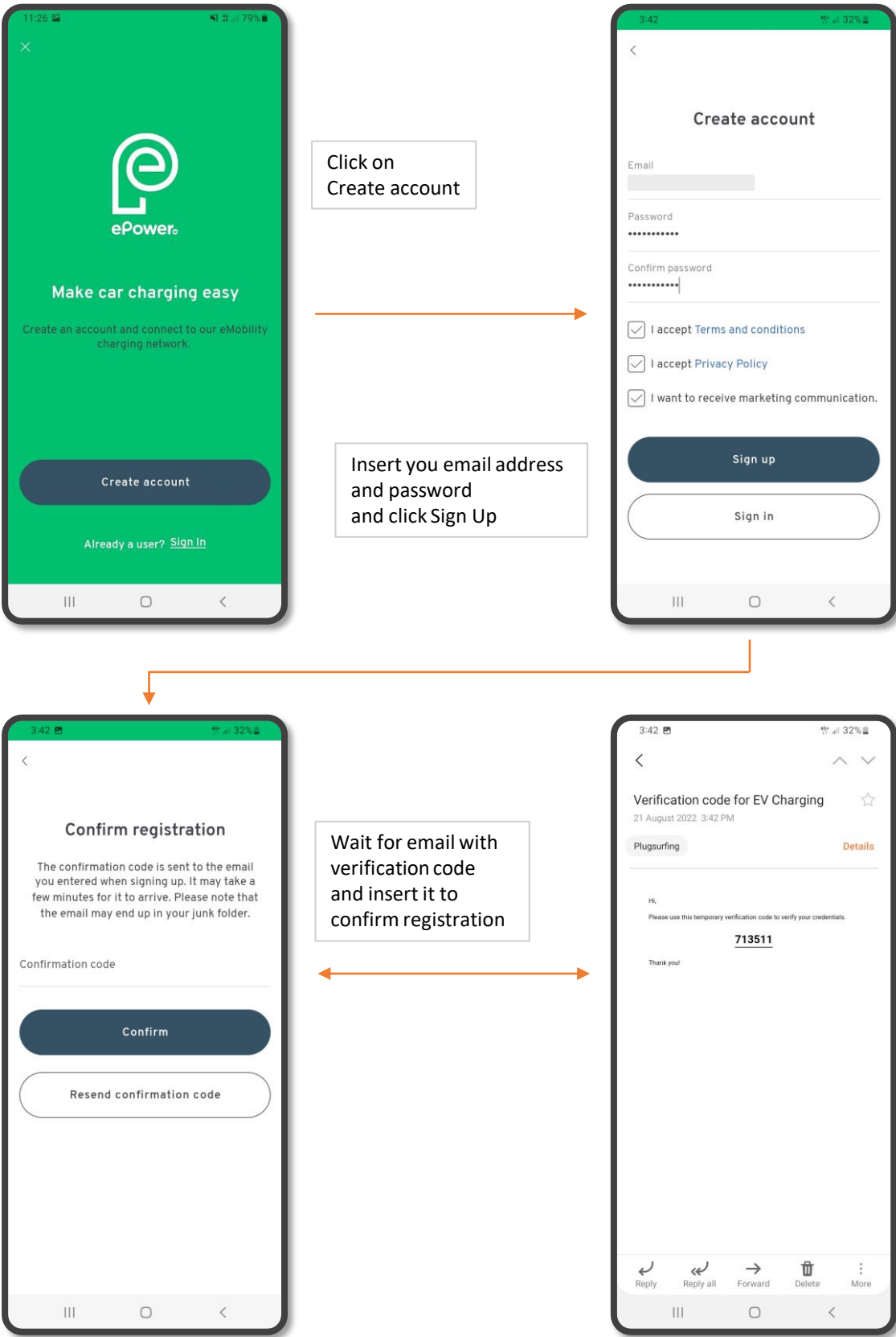
<https://play.google.com/store/apps/details?id=com.fortum.epower>



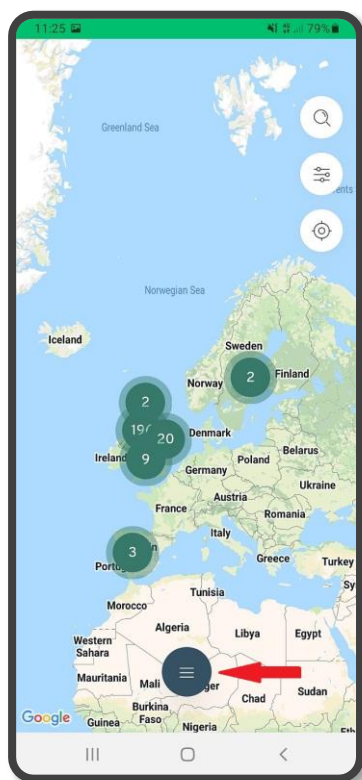
<https://apps.apple.com/gb/app/epower-ev-charging/id1463758708>



# Create user account

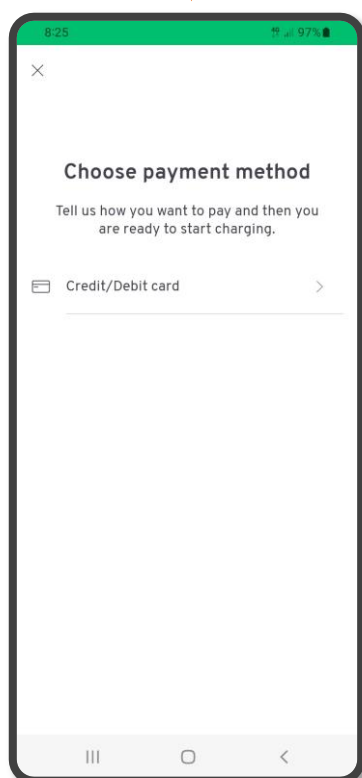
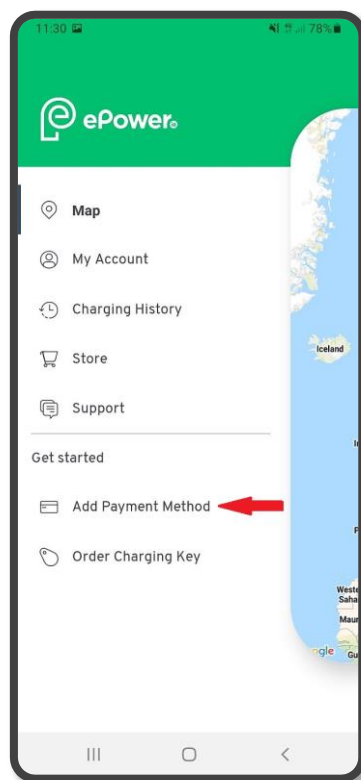


# Add Payment Method



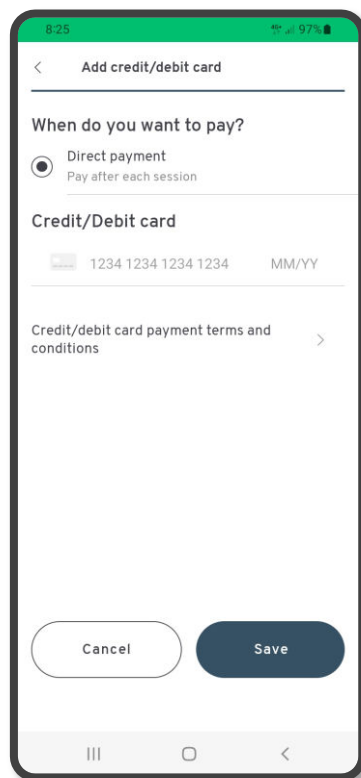
Click on the  
Blue Button

Select  
Add Payment Method



Click on  
Credit/Debit card

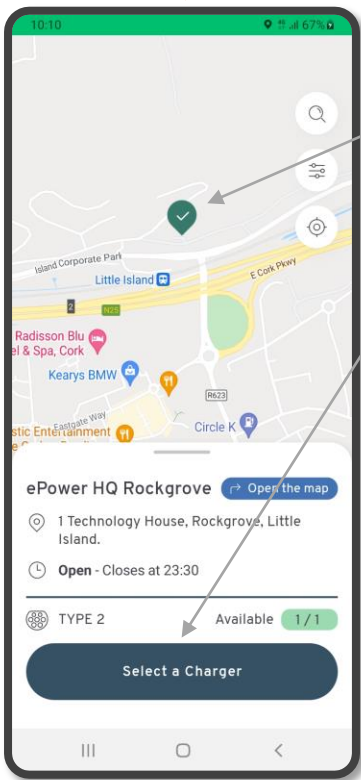
Insert  
Credit/Debit card number  
and click Save.  
You will need to confirm on  
your banking app.



# Using the Mobile App

Find the charge point using **Search**

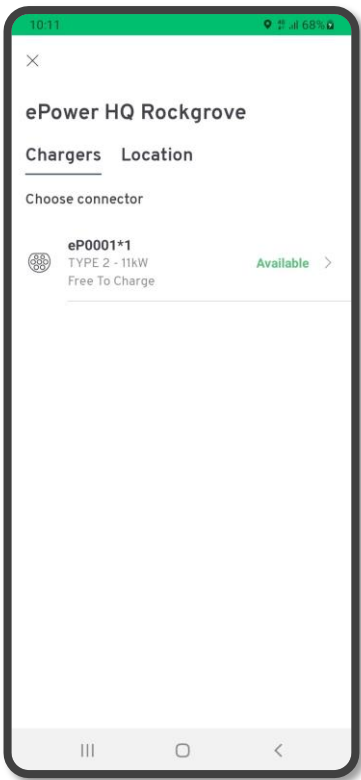
Or zoom in on the **Map** to the area you're interested in

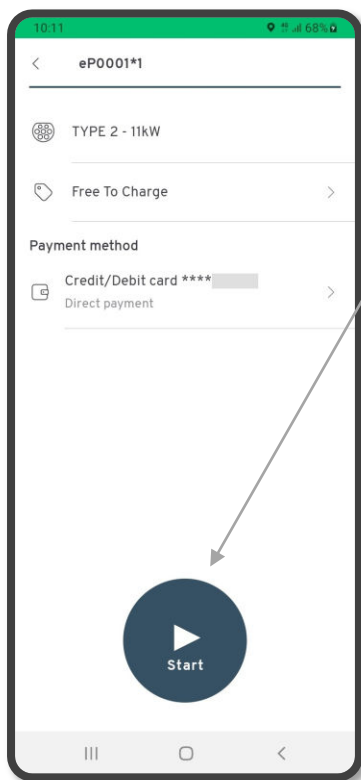


1. Click on the **map pin**

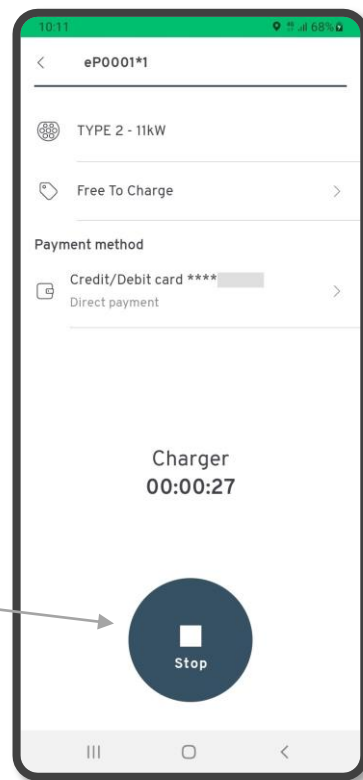
2. Click on **Select a Charger**

3. Select one of the connectors shown (you will find the corresponding number on each socket of the charger)

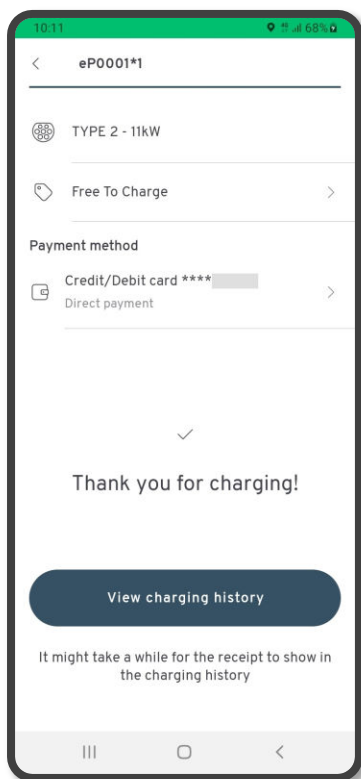




Begin charge session by pressing the **Start** button

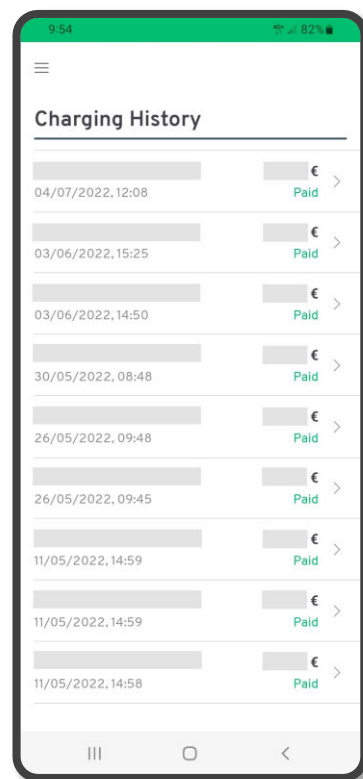


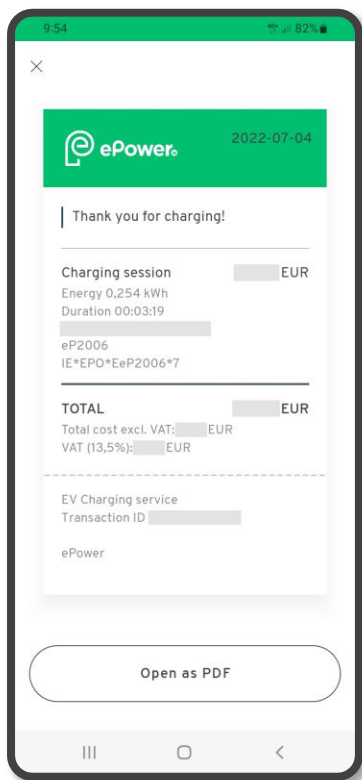
Once charging has been started in the app you will see the duration of the charge and a **Stop** charging button to finish the charge session.



After stopping the session, the app will give you access to a summary of your transaction.

Select the charging session to view details.

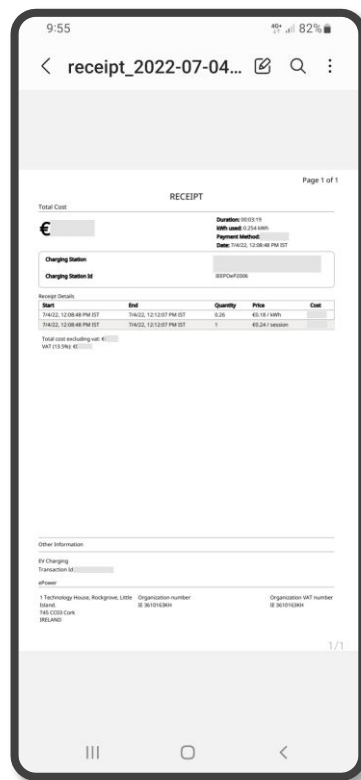




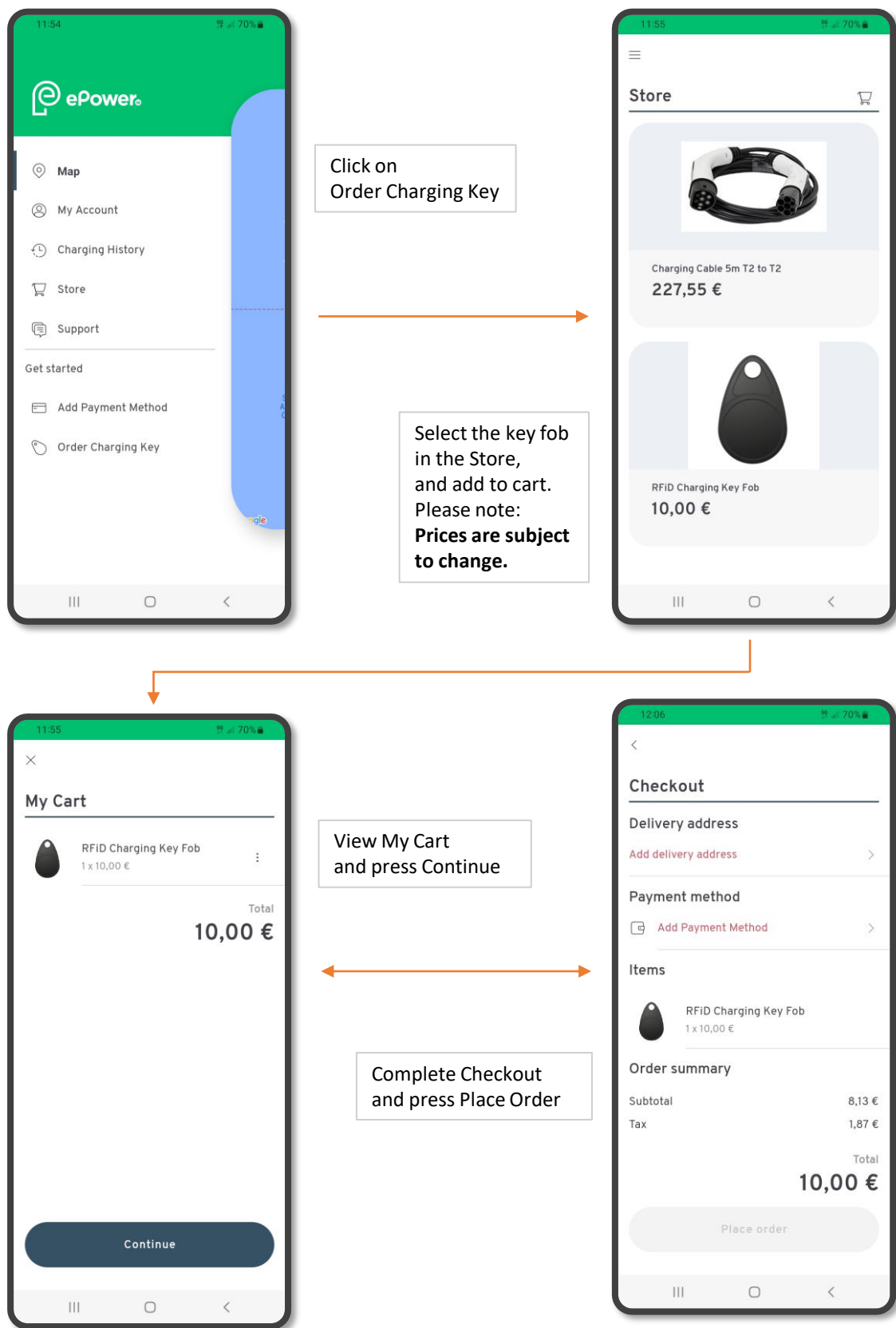
You can press  
Open as PDF  
to view the receipt



You can save or print  
the receipt



# Ordering RfID Charging Key Fob (optional)



# Charging may be started using either the ePower app or an ePower RFiD card.

Steps below are for charging using your RFiD.

To use the mobile app, simply follow the same steps but instead of using the RFiD in steps 3 and 4, use the app as described previously.

## Starting the charge.

1. Plug the lead into your car



2. Plug the lead into the charger

3. Swipe your RFiD card on the reader.





# Stopping the charge.

4. Swipe your RFiD card on the reader (make sure to use the same card that was used to start the session)



5. Wait for a couple of seconds for the charger to unlock the cable (you will hear a clicking sound)



6. Remove the cable from your car

**If you have trouble with this step – press the unlock button on your car keys to unlock the cable from the car – be quick, it will lock again in a couple of seconds!**

7. Remove the lead from the charger





**support@epower.ie**

**Ireland**  
**1800 99 88 77**

**UK**  
**0121 368 0746**

**ePower<sup>ie</sup>**

**lead the charge**

**Dublin, Cork, Limerick, Galway**